

Clinic Mission Statement VCU School of Dentistry

The mission of the **VCU School of Dentistry Clinics** is to provide quality oral health care and to educate students in a patient-centered, student-friendly, caring and ethical environment based on the concept of mutual respect.

In pursuing the goals of the clinic mission, the faculty, staff, and students are expected to focus on the delivery of excellent patient care while also striving for rewarding and challenging educational experiences for students. At those rare times when a choice must be made between patient care and teaching effectiveness, **patient care will always take precedence.**

There are three principal components to the mission statement:

- *Quality oral health care* – providing patient assessment and treatment that meets the standards of care in all dental disciplines to patients of varying needs and expectations.
- *Patient-centered care*—being prompt, efficient, communicative, engaged, focused, and adaptable in the delivery of care.
- *Student-friendly education*—communicating clear and rigorous expectations and offering positive support for conscientious effort, with an emphasis on the development of confidence and self-esteem among students.

The School of Dentistry strives to provide an educational environment that is intellectually stimulating and progressive in scope, while providing patient care that is outcomes-focused and competency-based. Faculty and staff are expected to model the profession's highest standards, and students are expected to set equally high standards for their behavior.

Approved by Administrative Committee February 27, 2006